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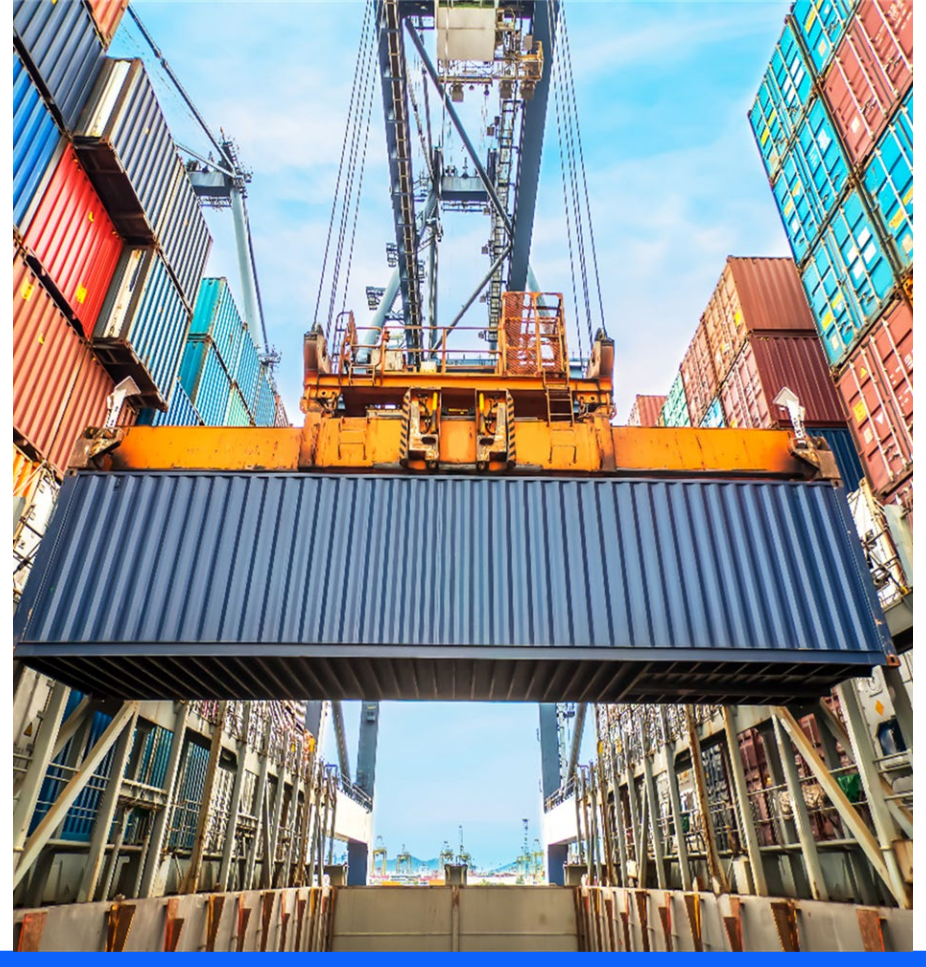
# Twiki Power Advanced Container Tracker©



**Twiki Solutions** introduces the **Twiki Power Advanced Container Tracker**, your new digital assistant. Twiki Power robots efficiently handle time-consuming, repetitive, and error-prone tasks, enabling you to provide better service to your clients with the most accurate data while empowering your core business processes. With **Twiki Power robots** supporting your operational teams, you can improve business calls, boost productivity, and increase profitability.

## Twiki Solutions in short

### Who we are

**Twiki Solutions** is a dynamic and energetic company specializing in innovative and impactful solutions for the container and logistics industry.

**Twiki Power Freight Booker** is a cloud-based service that enables logistics service providers to efficiently process the time-consuming rate inquiries at various shipping lines—such as CMA CGM, HMM, Maersk, MSC and many more. The system integrates and compares freight rates from various shipping lines empowering your quotation- and booking process with the best rates, seamlessly.

### Our focus

**Twiki Solutions** introduces **Twiki Power Cloud Services**, your new digital workforce. Twiki Power robots are designed to handle time-consuming, repetitive, and error-prone tasks, enabling you to provide better service to your clients.

**Twiki Power robots** operate within our state-of-the-art Twiki Power Cloud, where they are trained to quickly and accurately perform any tasks assigned to them. With Twiki Power robots supporting your operational teams, you can significantly enhance efficiency, productivity, and profitability.

### Our expertise

At **Twiki Solutions**, we focus on optimizing processes at the crucial intersection of business operations and IT. With a commitment to eliminate bottlenecks and inefficiencies, we transform underperforming workflows into streamlined, high-performing systems.

This philosophy is at the core of **Twiki Solutions' DNA**: **optimize first, then robotize**. By ensuring processes are refined before automated, we deliver solutions that are efficient, scalable, and tailored to maximize business impact.

## Twiki Foundation

- Freight forwarders, shippers, importers and exporters managing **considerable volumes of containers** require the most up-to-date and accurate shipment and container information to optimize their business processes. However, each carrier, port, and terminal operates its own independent information system, creating silos of critical data.
- The information provided by these various parties is often **not centrally accessible**, forcing logistics companies, freight forwarders, and shippers to deploy employees to manually retrieve data from individual shipping lines or terminal websites and API's. This process is not only time-consuming but also highly prone to errors.
- **Twiki Power Freight Booker** revolutionizes this process by automating these manual tasks. Using advanced robotic systems, Twiki Power seamlessly retrieves, processes, and delivers freight rates (both contracted and spot) in the background, ensuring efficiency, accuracy, and scalability for businesses across the container logistics chain.

## Twiki main characteristics

- Cloud-Based Tracking: Access up-to-date shipment data anytime, anywhere.
- Real-Time Information: Provides PoL, Empty Pick-up Date, Gate-in Date, ETD, ATD, Transshipments, ETA, ATA, PoD, Discharge Date, Gate-out Date, Empty Return Date, and Vessel schedules. Carrier data is enriched with terminal data when available, providing most accurate date- & time-stamps.
- Mapped historical & predictive routes and actual geo-location (both deep-sea and near-shore).
- Integration Ready: Seamless API integration with existing Freight Management Systems.
- Value Proposition: The most accurate data, empowering core business processes and eliminating manual inefficiencies and errors.

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## The Twiki Power Advanced Container Tracker

Twiki Power Advanced Container Tracker is an advanced software robot—a digital assistant for your ocean freight operations team. It independently performs checks and updates around the clock, every 15 minutes, ensuring your processes are always accurate and up-to-date. The specific actions Twiki delivers to your Freight Management System (FMS) or ERP system include:

- Processing modified Estimated Time of Arrival (ETA);
- Processing Gate In and Gate Out times;
- Including all other relevant milestones;
- Handling changes to vessel names and the Actual Time of Departure (ATD) at the Port of Loading during transshipment changes;
- (Optional) Sending notifications to your operations department;
- (Optional) Sending notifications to your partners and customers.

## How does Twiki Power Advanced Container Tracker work?

Breaking down the technical complexity into an accessible explanation, Twiki Power Advanced Container Tracker operates as follows:

- Data Extraction: The Twiki robot extracts source information, such as MBL and container numbers, from data provided by the client's Freight Management System (FMS). This information includes key bookings that require enrichment with the most accurate shipment details.
- Information Lookup: Based on the extracted source data, Twiki Power Advanced Container Tracker retrieves shipment details from third-party sources, including shipping lines and port terminals. The retrieved data is then standardized into Twiki statuses, creating a consistent format that supports informed business decisions.
- System Updates: Twiki Power Advanced Container Tracker seamlessly updates your system with new and updated information, ensuring you always have access to the most accurate and actionable shipment data.
- Continuous Monitoring: Accurate freight visibility is key. Good to know Twiki Power Advanced Container Tracker closely monitors all connected sources that provide the required milestones. In case of an issue –for instance, a specific terminal temporarily can not provide shipment updates- Twiki Power Advanced Container Tracker directly informs your operations.

## Senior Management Team

- Sven-Olav Montijn – Director of Sales & Marketing. Responsible for General Management, Sales & Marketing. Gained 20 years of experience in improving business processes and IT-system implementations. Industrial Engineering Bachelor, Specialized in Information Management at the University of Twente.
- Dan Plămădeală – Chief Technology Officer. Responsible for the Software Development, Maintenance and System Integrations. Experienced in Back-end and API development. Computer Science graduate at the Delft University of Technology.
- Daphne Klok –Product Manager. Responsible for the Product Management, Design and User Experience. Combines a strategic mindset with hands-on experience in SaaS development and process optimization. Skilled in aligning user needs with business goals.
- It is in the Twiki Team DNA to optimize the business processes of its clients. Twiki supported many organizations to improve and automize their administrative processes, based on critically reviewing the process together with the client and implementing the identified improvements. The Twiki Power Advanced Container Tracker is a good example!

## Contact Details

Do you want to know how Twiki Power Advanced Container Tracker can improve your operations and meet your customer's increasing information demands? Feel free to call, send us an e-mail or a WhatsApp message.


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