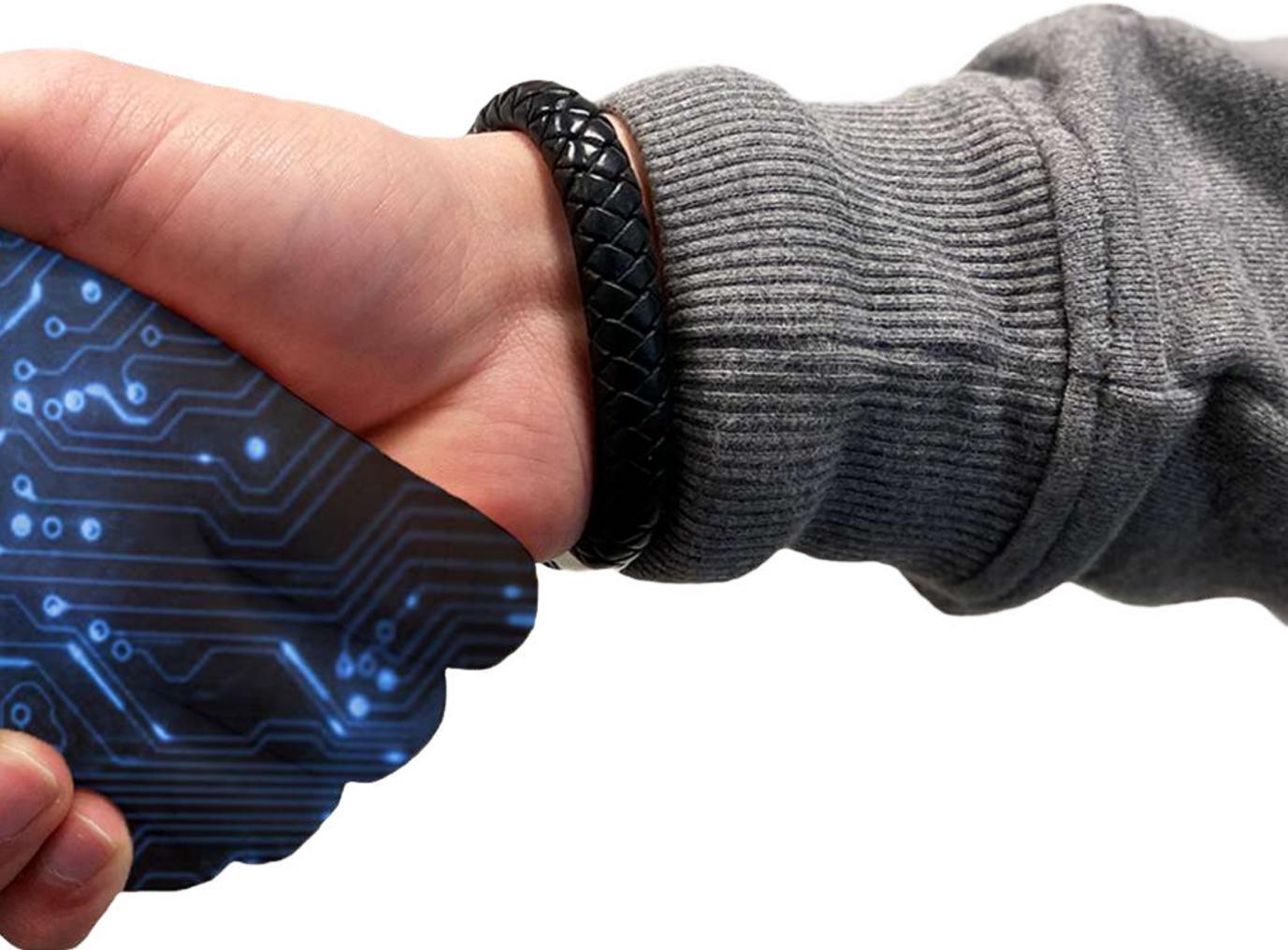


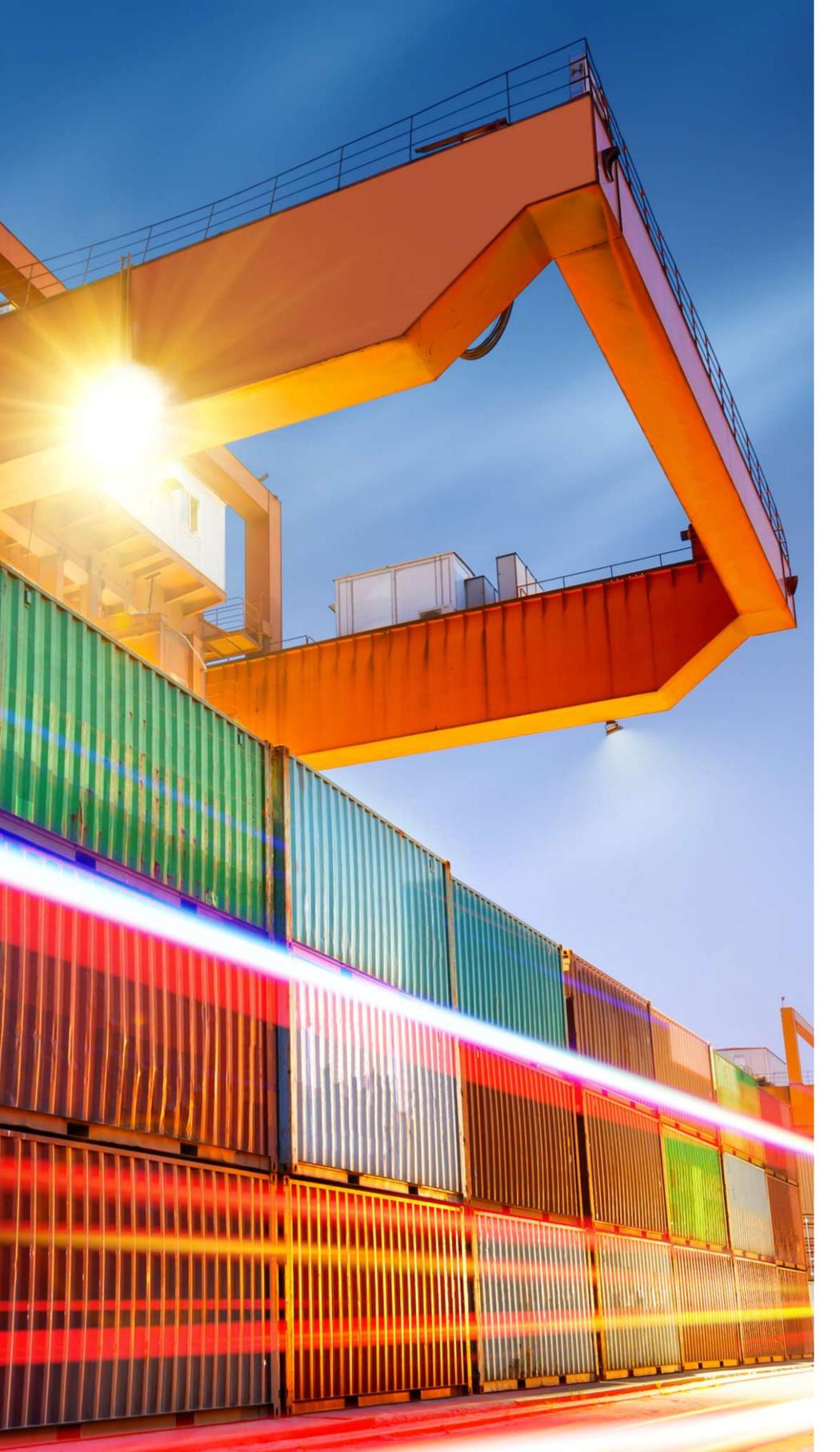
# **Twiki Power Container Tracker** The digital assistant for every freight forwarder



Trends in international container transport and shortages on the labor market are increasingly putting your operation under pressure. Your forwarders are working overtime and at the same time creativity is needed to get the maximum productivity out of the team.

Specifically, we refer to the many delays that lead to additional administrative actions and communication. Checks and the continuous adjustments of ETA and all required actions in your freight management system.

Use the MBL to find out the boat name of the container and to look up, check and adjust the corresponding ETA's via the carrier sites in your own freight management system. Although this process is reliable, it is very laborintensive. This is common sense for you, after all, it's your business. Last but not least it causes extra communication and coordination with your partners (trucking companies and Customs agents) and the most important: your customers. Updating shipment data, among which ETA and vessel name, I do swiftly, 24/7 and accurately.



There are several providers who claim to be able to reliably support this process. With the application of API links with carriers, AIS (GPS position ships) and predictions based on statistics. The problem, however, is that the imported data is partially incomplete and/or derived based on probability theory and historical data.

Good to know that Twiki Power Container Tracker ensures an excellent process with 100% accurate data. As a result, your forwarders can plan even better and inform your customers even better. Your customers then know exactly when to expect their shipments. In addition, the customer (importer) and supplier can better fulfill their commercial agreements. Often the Actual Time of Departure is important for the payment agreements made.

### Without saying, your planning and customers expect more, namely 100% reliability.



Twiki Power Container Tracker is a so-called software robot. The digital assistant of your forwarders who carries out the checks and updates independently and 24/7. The specific actions that Twiki delivers to your Freight Management-/ERP system:

- Processing the modified Estimated Time of Arrival;
- Processing the changed boat name and Actual Time of Departure of the Port of Loading in the event of a transshipment change;
- Sending notifications to your operations department;
- Optional: sending notifications to your partners and customers.

In addition, frustrations among your customers about incorrect ETA and boat on which the container is loaded, belong to the past. After all, a satisfied customer starts with a perfectly informed customer.

### Are you interested in the value Twiki Power Container Tracker can add to your Freight Management Operations and your **Customers?**

Feel free to call or send us an e-mail or WhatsApp message.



# **Meet our Team Team Twiki Solutions**



My passion is to help companies improve and optimize their business processes.

I do this by analyzing business processes and lifting them to the best practice.

**Ramon Spaan** Co-Owner | Director of Operations

Over the past 20 years I have supported many organizations to improve and automize their administrative processes. Although no project is the same, human work continues to change. And that's exactly what I think is cool, critically reviewing the process together with the customer and implementing the identified improvements.

**Sven-Olav Montijn** Co-Owner | Director of Sales & marketing





It is very important to me to deliver high quality work. I want to be proud of the services we provide.

**Rutger van Schoonhoven** 

Senior Developer

# **Meet our Team** Team Twiki Solutions



For me it is a challenge to make difficult things easy. With an ability to put things to different people in comprehensible language so that everyone is on the same page afterwards. I am a quiet person who thinks before I do and like to look at the impact in the longer term to create solid solutions.



amount of effort. that makes the boring experience.

**Alex Klein** Product Manager

**Sireesha Datla** Medior Developer



My productive laziness drives me to look for shortcuts and creative solutions to get things done with the least

- By creating intuitive products
- repetitive actions redundant
- and decision making easier I
- hope to contribute to a more
- happy and relaxed work





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### Get in touch



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